LAKEPOINTE GARDENS at CHANDANA

COMMUNITY NEWS

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Sunday, January 31, 2021, was a day to remember, not only did we get 12" of snow, the largest snowfall in several years, but we also had a most unprepared crew show-up to deal with it. They were piling the snow at the street intersections, thus blocking off the sidewalks and their equipment kept breaking down. Most of the workers were new and they were unsupervised; we were left with a mess. This was very unlike a Goetz performance.

The next day, Monday, February 1st, John Paris and I met with the Goetz's people to express our dissatisfaction. Their response was that they were having trouble getting people to do the work and the proposed minimum wage increase was going to force them to raise prices. They also added that they were not about to purchase new equipment. They did agree to return and clean up their mess.

Tuesday, February 2nd, I received a call from manager, Ralph Fifield, stating he had a meeting with Luke Goetz (owner) and it was decided that they were getting out of the landscaping/snow removal business. They would, however; finish up this season for us. For the future, they would remain in the irrigation business.

It is becoming more and more difficult to match the amenities that we are accustomed to and hold the line on assessment fees. A good example is recent efforts to find a handyman to work at a reasonable rate is near impossible.

Goetz Company has been with us for 16 years and I'm sure they will be missed. I wish them well in their future endeavors.

Some good news for a change; a recent phone call from one of the city's engineers indicates they may be, finally, considering reviewing the condition of our sidewalks. He requests a copy of the letter I sent to the mayor last year.

This is the closest we've gotten to getting them interested since I began sending letters and photos in 2016. Keep your fingers crossed, maybe someday our residents won't have to walk in the streets to avoid tripping.

A little tip for those that have their dogs frolicking in the backyard, when you clean up after your pet, put the poop in a plastic bag and dispose in your trash can. Throwing it in your neighbor's yard does not promote a good relationship and will earn you a hefty fine. The lawn maintenance people always let me know when this is happening.

There are a number of items that must be addressed as soon as we get rid of this snow:

- 1. The entrance spot lights (4) that were vandalized last year will be replaced.
- 2. The street sign on the corner of Lakepointe Dr. and Geranium Cl. has been knocked over, possibly due to the snow being piled against it.
- 3. One of the lake aerators is out. We also have several mailboxes in need of repair and a photo cell or two to be replaced.

Priorities for this year will be the tree replacements on the west berm and security cameras at the entrance.

Now we must apply ourselves to training a new maintenance crew. This will not happen overnight so please be patient.

We have had a 12% transition of residents in Lakepointe Gardens over the past twelve months and I have knowledge of at least 4 more to take place over the next 3 months.

Sorry, I don't have more positive news to report in this newsletter, but as long as the letter finds you healthy, and spring is almost here, that is good news!

Wishing you all a safe and enjoyable Easter.

Bob Wirtz,

Operations Manager